

Manufacture Discontinue

Bulletin Number: MD-2004-0201-Global

Date: May 14, 2004

MD to EOL timeframe extension for Meridian* Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616)

Manufacture Discontinue Notice Date:

Last Time Order Date:	October 2004
Last Time Ship Date:	December 31, 2004
Manufacture Discontinue (MD) Date:	October 2004
End of Life (EOL) Date:	October 2009
Last Supported Software Release for new features:	Full feature support – Succession 3.0 for Meridian 1/Nortel Networks Communications Server 1000; SE07 for the Meridian SL-100 Maintenance support – Applicable software Release at the time of EOL
Market Regions Affected:	Global

Introduction

In January and February of this year, Nortel Networks* announced the Manufacture Discontinuance plans for the Meridian Digital (Modular) Telephone sets. (For full details, please refer to the applicable Product Bulletins as listed in the [Related Product and Sales & Marketing](#) Bulletins section below.)

While Nortel and our customer all recognize that change is inevitable and agree that it is necessary to the delivery of superior customer service on-going, some customers still expressed concern over the three year timeframe to EOL. This portfolio of sets and accessories will now move into End-of-Life status as of October 2009 – an additional two years from the original target of 2007.

Clarification of Support

Maintenance Support - During the MD to EOL period, the Meridian Digital (Modular) telephone sets and their associated accessories continue to be fully supported on all applicable software releases (Current and Sustained releases) until the telephone sets are deemed End-Of-Life. .

The feature functionality available on these sets and accessories at the time of Manufacture Discontinue (i.e. Succession 3.0 for Meridian 1/Nortel Networks Communications Server 1000; SE07 for the Meridian SL-100) will be retained and supported in future releases of system software until the End of Life date is reached. Nortel Networks has no plans to make any changes to the switch or call server software to block or in any way prevent these sets or accessories from working in future releases.

Any new set feature functionality introduced by system software *after* the time of set MD will not be designed to function on the MD'd sets or accessories. Technical support for any such new functionality will not be provided on MD'd hardware. Any issues with pre-MD functionality will be addressed in accordance with normal support procedures

Repair and replacement service (chargeable) for this hardware will be available to End of Life - provided repair facilities and part availability can be maintained for this time.

Product Overview / Software Dependencies

For details of the affected products and codes, and applicable software details, please see the previously released MD Bulletins discussing the Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616), as referenced below.

Related Product and Sales & Marketing Bulletins

Bulletin MD-2004-0004-Global - Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616), January 2004
Bulletin MD-2004-0084-NA Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616) for the Meridian SL-100, February 2004
Bulletin MD-2004-0086-Global Accessory and Add-on Products for Meridian Digital (Modular) Telephone sets (M2006, M2008, M2008HF, M2216 ACD, and M2616), February 2004
Bulletin P 2003-0304-Global - Life Cycle Management Practice, September 2003
Bulletin MD-2004-0001-Global - Generic X11 Release 24 – Notice of Retirement, Dec. 2003
EMEA Bulletin (number TBD) - Digital Telephone Notice of Retirement, December 2003
Bulletin P-2002-1545-EMEA – Meridian Modular Terminals End-of-Life, September 2002
Bulletin EOL-2002-1520-EMEA - Meridian 1 Consoles, Terminals, and EPE Hardware, Aug. 2002
Bulletin 2002-089 – Notice of End-Of-Life Enhanced Peripheral Equipment (EPE), June 2002
Bulletin AP PM 2003-068 – Life Cycle Management Practice, 2003
Bulletin AP PM 2002-45 – Notice of End Of Life (EOL) - Peripheral Equipment/Enhanced Peripheral Equipment (PE/EPE), 2002

Customer Actions

For more information, please contact your Nortel Networks account representative. Content herein is not intended to supercede existing customer contractual commitments.

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